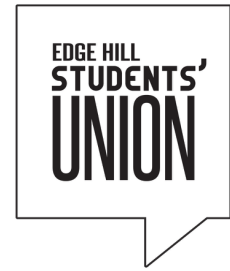


Title:	Accessibility Statement
Owner:	Edge Hill Students' Union
Audience:	Website Users
Date:	September 2020
Revision Date:	August 2021
Policy Location:	Edgehillsu.org.uk



This page includes the following sections:

- Accessibility Statement for egdehillsu.org.uk
- Contacting us by phone or visiting us in person
- Technical information about this website's accessibility
- Non-accessible content
- What we're doing to improve accessibility
- Preparation of this accessibility statement

Accessibility statement for edgehillsu.org.uk

This accessibility statement applies to the website "edgehillsu.org.uk."

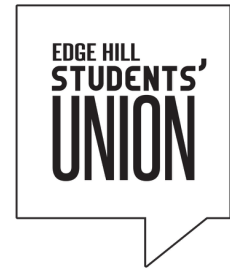
The website is run by Edge Hill Students' Union. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and Voiceover).
- The font colour is mostly in high contrast to the background colour of the website.

We've also made the text as simple as possible to understand.

How accessible this website is

We know some parts of this website are not fully accessible. Users with disabilities may wish to request alternative access options and versions to the below, rather than attempting to make it work using their own assistive technologies:



- There is currently no option to change font styles, colours, or contrast levels.
- There is no ability to pause the homepage scroller or banner advertisement on the homepage.
- Live steamed videos embedded onto webpages do not have captions.
- Forms that have been embedded from third-party applications may not support all accessibility tools and software.
- Older PDF documents may not be fully accessible to users operating screen reader software.

Feedback and contact information

If you need information on this website in a different format please contact:

- sucomms@edgehill.ac.uk
- 01695657303

We'll consider your request and get back to you in 14 days.

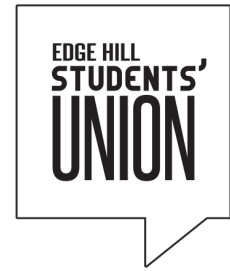
If you cannot email or call us, please visit our office upstairs in The Hub on Edge Hill University's Ormskirk Campus (Edge Hill Students' Union, St. Helens Road, L39 4QP).

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us via email: sucomms@edgehill.ac.uk; or by phone, 01695657303

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the equality Advisory and Support Service \(EASS\)](#).



Contacting us by phone or visiting us in person

Given enough notice, we can arrange a meeting in a room with audio induction loops. We may also be able to arrange a British Sign Language (BSL) interpreter.

If you would like to discuss such arrangements, please email sucomms@edgehill.ac.uk or call 01695657303

Technical information about this website's accessibility

Edge Hill Students' Union is committed to making its website accessible, in accordance with the Public Sector Bodies (Website and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

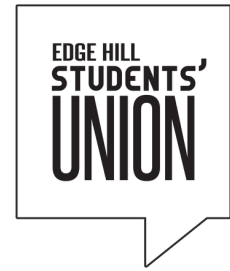
This website is partially compliant with the Web Content Accessibility Guidelines Version 2.1 AA standard due to the non-compliances and exemptions listed below.

Non-Accessible Content

The content listed below is non-accessible for the following reason.

Some interactive guides do not have a text alternative, so people using a screen reader cannot access the information without request.

- This fails WCAG 2.1 success criterion 1.1.1 (non-text content).
- For all future interactive guides, we plan to add text alternatives from October 2020.



There are some instances where images of text have been used in order to enhance the visual presentation of the website. While alt-text is always provided for such images, the images of text cannot be visually customised to the user's requirement nor could those particular presentations of text be considered essential to the information conveyed.

- This fails WCAG 2.1 success criterion 1.4.5 (images of text)
- Edge Hill Students' Union will provide plain text narrative alongside any image of text from October 2020.

There may be instances where there is not more than one way to locate a webpage within a set of web pages, or that this process is not as easy as it should be.

- This fails WCAG 2.1 success criterion 2.4.5 (multiple ways).
- Edge Hill Students' Union will structure webpages in a manner that allows for easier location of individual pages. This includes deleting archived material in order to improve the website's search function.

Disproportionate Burden

Audio Description

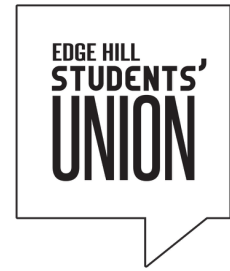
With current staff resources, it would be an unrealistic burden of time to add audio description for all pre-recorded video content in synchronised media, in addition to closed captioning (which we already provide).

Pause, Stop, Hide

Without access to a web developer, current staff are unable to offer appropriate functionality to the website's homepage scroller in terms of pausing, stopping, or hiding the content. The Union does, however, intend to review its current web platform in the 20/21 academic year with the view to improve user experience.

Error Prevention (Legal, Financial, Data)

In some instances, the website uses forms embedded from third party websites. There is no way to change the functionality of these forms in



order to ensure submissions are reversible, confirmable, or that they are given the opportunity to check and amend their submission (though this may be the case).

Content that's not within the scope of the accessibility regulations

PDFs and other documents

We have forms, constitutional documents, and job descriptions published as PDFs and Word Documents.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix archived job descriptions, archived terms of reference, or archived versions of the Union's Member's Code of Conduct.

Any new PDFs or Word documents we publish will meet accessibility standards.

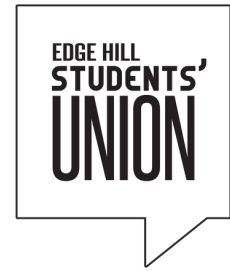
Live Video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

What we're doing to improve accessibility

Edge Hill Students' Union will be conducting a full review of its website and CMS provider during the 20/21 academic year.

If the Union decides to change provider, accessibility, usability, and user experience will be at the forefront of all considerations.



Preparation of this accessibility statement

The statement was prepared on Tuesday 22 September, 2020. It was last reviewed on Tuesday 22 September, 2020.

The website was tested by Unioncloud during the beta phase of website development.